



We appreciate the confidence you've shown in us and are committed to providing a high level of customer care for you and your accounts.

We are closely monitoring the evolving situation surrounding the coronavirus (COVID-19) and continue to follow guidance from the World Health Organization (WHO), Centers for Disease Control and Prevention (CDC), as well as the FDIC, American Bankers Association, Wisconsin Bankers Association, and state and local authorities. We do not expect an interruption in banking services.

We encourage you to utilize the services available allowing you 24/7 access to your accounts. These services include:

- Online Banking
 - www.springbankwi.com
- Mobile Banking
 - Download our app at the App Store
- 24 Hour Telephone Banking
 - 1-866-771-6789

Through these services, you may be able to check balances, pay bills, transfer funds between accounts, and deposit checks (via Mobile Deposit). If you are not enrolled in Online Banking or Mobile Banking and need assistance, please contact us at 262-754-5555.

We also understand that there may be situations where customers may encounter hardship or financial difficulties. We encourage those customers who may be impacted to contact us to discuss how we might be of assistance.

As always, the safety and well-being of our customers, communities and employees is our utmost priority, and we are here to assist our customers as needed. Please call us at 262-754-5555 if you have any questions, concerns or need assistance.

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